



SERVICES PART 4

# Collection

## For your individual requirements



Whether it's collection from a third party, a swift returns service or collection on a desired day – trans-o-flex collection times are not driven by set and inflexible route dates, but by your specific needs. In this way we ensure that your goods reach the desired consignee within 48 hours from a third party and additionally offer the possibility of having goods collected by appointment on your desired day.

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(Monday to Friday 8.30 am to 4.30 pm)

# Services

## Pick-up Service / 3rd Party

Collection of your consignments from third parties and delivery within 48 hours to the desired consignee – throughout Germany from Monday to Friday and, if desired, also on Saturdays.



### OVERVIEW OF SERVICES:

- Collection of your items from third parties.
- Delivery of the collected items to the given address.
- Applies to parcel and pallet shipments.
- Option of storage and delivery arrangements.
- Telephone information through consignee service.

### BENEFITS:

- Permanent access and availability of the items.
- Can be combined with other services.

## Returns Service

You receive your deliveries directly back from your consignees via the returns service.



### OVERVIEW OF SERVICES:

- Return delivery of the consignments according to your instructions.
- Return delivery to an address stored in the system or to the returns address of your choice.
- Option of communication via my.tof.de.

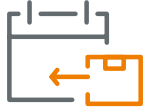
### BENEFITS:

- Short and simple communication channels.

# Services

## Time-definite Pick-up Service

The straightforward scheduled collection service allows you to determine on which day your goods are to be collected.



### OVERVIEW OF SERVICES:

- Collection of your goods on a predefined date.
- Use of the optimum means of transport.
- Provision of the required equipment.

### BENEFITS:

- Optimal control of your flow of goods.
- Targeted planning.

## Your partner for spontaneous shipping needs

trans-o-flex.now allows consignments to be collected on the same day to be registered into the afternoon, before being forwarded to consignees throughout Germany. After a one-time registration, you can book our services online at [my.tof.de](http://my.tof.de) at any time. The service is designed for shipping between companies and also enables the joint shipment of parcels and pallets in one consignment.

Are you interested in further services? Visit [www.trans-o-flex.com](http://www.trans-o-flex.com)