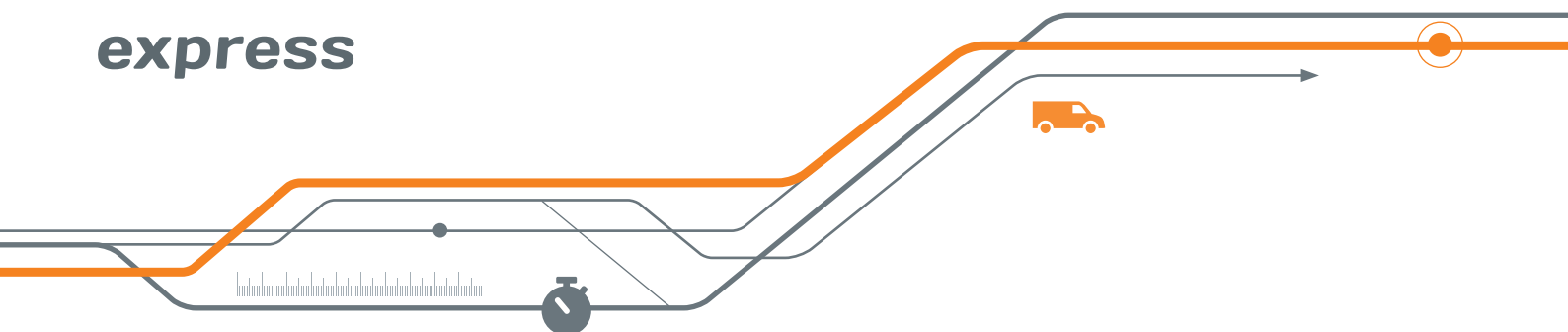




SERVICES PART 1

# Express

Our standard is  
express



With over ten different express services and a standard delivery time of less than 24 hours, we offer you a wide range of services for time-critical deliveries. This enables us to ensure that your delivery is guaranteed to arrive the next day – even by a specific time. We do not limit ourselves to pure package shipments, but also transport complete consignments as a combined pallet and package shipment (combi-freight) and all this entirely geared to your individual requests.

trans-o-flex Express GmbH & Co. KGaA  
Hertzstr. 10, D-69469 Weinheim  
[trans-o-flex.com](http://trans-o-flex.com)

M [sales.contact@tof.de](mailto:sales.contact@tof.de)  
T +49 6201 988 444  
(Monday to Friday 8.00 am to 4.30 pm)

# Services

## Express 12:00 / 10:00 / 09:00 / 08:00

The right option for your urgent deliveries before 12:00 noon, 10:00 a.m., 09:00 a.m. or 08:00 a.m. on the next business day. We deliver your goods nationwide from Monday to Friday and optionally also on Saturday. Use the simple service check function on our website to find out in which service area our time options are available without restrictions.



### OVERVIEW OF SERVICES:

- Preferential processing of your consignment
- Same-day monitoring of your delivery
- Notifications to your customers via trans-o-flex insight
- Applies to parcel and pallet shipments
- Option of storage and delivery arrangements
- Telephone information through consignee service

### BENEFITS:

- Flexible control of particularly urgent and important deliveries
- Earlier availability of the goods to your customers
- Greater predictability
- Can be combined with other services

## Next Day Guarantee

If you want to guarantee the delivery of your consignment on the next business day from Monday to Friday, then play it safe with our Next Day Guarantee service.



### OVERVIEW OF SERVICES:

- Prioritised processing of your consignment
- Applies to parcel and pallet shipments
- Option of storage and delivery arrangements
- Telephone information through consignee service

### BENEFITS:

- Flexible control of particularly urgent and important deliveries
- Greater predictability
- Money back: If your consignment is not delivered on the following business day from Monday to Friday, you can claim a refund for the carriage charges of the shipment as well as the „Next Day Guarantee“ surcharge up to a total of €15.
- Can be combined with other services

# Services

## Evening Service

trans-o-flex Evening service is the perfect solution for a reliable late delivery of your consignments by the next business day, Monday to Friday between 5.00 pm and 8.00 pm.



### OVERVIEW OF SERVICES:

- Time slot delivery from 5:00 pm to 8:00 pm
- Applies to parcel and pallet shipments
- Option of storage and delivery arrangements
- Telephone information through consignee service

### BENEFITS:

- Greater predictability
- Targeted delivery of goods within a specific time slot
- Ideal for private / professional people
- Can be combined with other services

## Saturday Service

With the Saturday service, your goods will also be delivered on Saturdays. Also available with express option before 12:00 noon or 10:00 am.



### OVERVIEW OF SERVICES:

- Delivery of your consignment no later than next Saturday
- Applies to parcel and pallet shipments
- Option of storage and delivery arrangements
- Telephone information through consignee service

### BENEFITS:

- Targeted, on-the-day delivery of goods on weekends
- Significantly higher availability of your consignees, especially in the private sector
- Greater predictability
- Can be combined with other services

# Services

## Time-definite Service

Make sure that your goods are reliably delivered on a specific day of your choice.



### OVERVIEW OF SERVICES:

- Delivery or collection on the date you specify from Monday to Friday
- Safe temporary storage of the goods
- Applies to parcel and pallet shipments
- Option of storage and delivery arrangements
- Telephone information through consignee service

### BENEFITS:

- Greater predictability
- Flexible and predictable control of the delivery date
- Just-in-time delivery
- Ideal management of warehouse resources.
- Management of campaigns
- Can be combined with other services

## Your international partner

As a partner of EURODIS GmbH, we offer our customers Europe-wide logistics solutions. With trans-o-flex you can ship your goods both within Germany and in over 30 other European countries. We offer you a large portfolio of products and services for Europe-wide distribution. Your consignments are also processed across borders within defined standard delivery times. Uniform quality standards ensure a consistent and high-quality service.

Are you interested in further services? Visit [trans-o-flex.com](https://trans-o-flex.com)