

trans-o-flex offers you transport and logistics services across borders. With our three international networks EURODIS, GEODIS and EUROTEMP (2–8 °C and 15–25 °C), we combine the strengths of strong local partners. Together we meet the highest quality standards. The following applies to all our international services: in all countries, for goods in parcels or on pallets, with active temperature control or without – you always have just one dedicated contact for all logistics tasks – trans-o-flex.

Quality and standards

Standard delivery times
Our scheduled European line haul network allows defined transit times from country to country. So you can reliably plan your flow of goods.

Tracking and tracing
With trans-o-flex tracking and tracing, you always have an overview of your international consignments. This also applies to additional information such as temperature history.

Processes
From pick-up to delivery, all processes are subject to a defined standard so that quality standards can be ensured across all countries.

Shipping requirements
We require: Labels for complete pallets, 24-digit barcode per package, export documents for non-EU consignments.

Monitoring and control
Our trans-o-flex country specialists for international consignments monitor compliance with quality standards for every logistics process and ensure the highest levels of transparency and control.

Special Services

Pick-up Service
We collect your consignments from third parties within 48 hours and deliver them to the desired consignee within the standard delivery time.

Hazardous Goods
We transport all classes of hazardous goods with the exception of class 1 and 7 ADR and/or minimal restrictions for other classes and certain UN numbers.

B2C
This service is available for your shipments to the countries listed. Please note that hazardous goods shipments are excluded. There are limitations on the maximum number of consignments and the volume.

Cash on delivery (COD) Service
The cash on delivery option ensures guaranteed and fast payment of your delivery. We collect payments for you in cash or by crossed cheque.

Express 12
The best choice for urgent consignments. We deliver before 12 noon on the day of delivery (Monday to Friday).

Avis Service
For more transparency and greater customer satisfaction. We notify your customers about the pending delivery. Either by text message or by e-mail.

Customs Clearance
We take care of export declarations and shipping procedures for you, verify customs documents and check them against the goods.

Warehousing
Thanks to GEODIS, we have warehousing and logistics solutions in the countries listed to support your global supply chain.

Network-specific Arrangements

EURODIS
Multiple delivery attempts and up to 7 days of free storage reduce your administrative workload and potential costs for returns. Passive chilled goods, ex-works consignments and exchange of complete pallets are excluded.

EURODIS – weights and measures (max.)

	Length / Width	Girth
Parcel	220 cm	330 cm
Parcel L	220 cm	330 cm
Parcel XL	230 cm	450 cm
	Max. floor space	
Pallet	120 cm x 80 cm	
Pallet XL	130 cm x 100 cm	
	Weight	Height
Parcel	up to 20 kg	-
Parcel L	20,1–32 kg	-
Parcel XL	32,1–50 kg	-
Pallet	500 kg	180–200 cm
Pallet XL	800 kg	180–200 cm

Consignment
A consignment can contain max. 30 parcels/XL parcels or max. 4 pallets.

Additional volume
At a higher volume, a direct shipment has to be organised.

Your International Guide

EUROTEMP
The special network with active temperature control (2–8 °C and 15–25 °C). You do not need any special packaging or temperature loggers for your temperature-sensitive consignments, and you reduce freight costs through lower consignment weights and dispense with the need to return loggers or packaging. The active temperature control enables uncomplicated shipping over weekends and public holidays, and documents the maintenance of the temperature range throughout.

EUROTEMP – weights and measures (max.)

	Length	Width	Height	Weight
Parcel	60 cm	40 cm	40 cm	up to 25 kg
Parcel L	60 cm	40 cm	40 cm	20,1–25 kg
Pallet	120 cm	80 cm	160 cm	300 kg

The standard dimensions of EURODIS and EUROTEMP may vary depending on the partner.

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The product portfolio illustrated here does not replace the individually agreed service agreements and is therefore not legally binding.

International Guide

The services of efficient networks

trans-o-flex gives you access to unique logistics networks – nationally and internationally. Send parcel, pallet and freight combinations in one consignment with trans-o-flex. Benefit from our offers of different supply chain components, transport via road, sea, air and multimodal combinations. Logistics in transit or distribution solutions with location-optimised warehouses whether in Germany or on the other side of the world – we will find the right solution for you. We can also find suitable supply chain offers for LTL and FTL. Please contact us.



In Europe, you will find optimal solutions with our partner network EURODIS. Fast, reliable and safe. This service in 38 European countries makes your international shipping easy. With efficient partners in every country, who transport your goods quickly, carefully and reliably in accordance with defined quality standards. In the table and on the back you will find an overview of the services in the EURODIS network.



GEODIS – www.geodis.com
GEODIS is a leading global logistics provider acknowledged for its expertise across all aspects of the supply chain. As a growth partner to its clients, GEODIS specializes in four lines of business: Global Freight Forwarding, Global Contract Logistics, Distribution & Express Transport, and European Road Network. The global network covers almost 170 countries worldwide.



Under the EUROTEMP brand, trans-o-flex has established a region-wide special network in Germany, Austria, Belgium, the Netherlands and Luxembourg for actively temperature-controlled international shipments and final-mile distribution of sensitive goods. This system also meets the special requirements of the EU GDP guidelines for the shipment of medicines, thus contributing to pharmaceutical safety in Europe.

		Tracking and tracing	Pick-up Service / 3rd Party	Hazardous Goods ¹⁾	B2C	Cash on delivery Service ¹⁾	Express 12	Avis Service	Customs Clearance	Active temperature-controlled shipment	Warehousing ⁷⁾
Andorra AD	3 days	✓	✓	✓		✓		✓ ⁴⁾	✓		
Austria AT	2 days ^(3 days for HG)	✓	✓	✓	✓	✓				✓ ⁵⁾	
Belgium BE	2 days	✓	✓	✓	✓					✓ ⁵⁾	✓
Bosnia-Herzegovina BA	5 days	✓						✓ ⁴⁾	✓		
Bulgaria BG	5 days	✓			✓	✓		✓ ⁴⁾			
Croatia HR	2–3 days	✓	✓		✓			✓ ⁴⁾			
Czech Republic CZ	2 days ^(3 days for HG)	✓	✓	✓ (LQ)	✓			✓ ⁴⁾			
Denmark DK	2–3 days	✓ ²⁾	✓ ⁶⁾	✓ (Jetpak Danmark A/S)	✓ ⁴⁾						
Estonia EE	7 days	✓									
Finland FI	3–5 days	✓	✓ ⁶⁾						No ³⁾		
France FR	2–4 days	✓	✓ (except HG)	✓	✓					✓ ⁴⁾	✓
Germany DE	1 day	✓	✓	✓	✓	✓	✓	✓	✓	✓ ⁵⁾	✓
Great Britain GB	4 days	✓			✓				✓		✓
Greece GR	5–7 days	✓	✓		✓	✓					✓
Hungary HU	2 days	✓	✓		✓			✓ ⁴⁾			✓
Ireland IE	7–8 days	✓			✓						✓
Italy IT	2–5 days	✓	✓	✓ (LQ)	✓	✓	✓ ⁴⁾				✓
Latvia LV	7 days	✓									
Liechtenstein LI	2 days	✓	✓	✓		✓			✓		
Lithuania LT	7 days	✓									
Luxembourg LU	1–2 days	✓	✓	✓	✓	✓				✓ ⁵⁾	
Monaco MC	2 days	✓	✓ (except HG)	✓	✓						
Montenegro ME	5 days	✓							✓		
Netherlands NL	1–2 days	✓	✓	✓	✓					✓ ⁵⁾	✓
Norway NO	3–6 days	✓							✓		
Poland PL	2–3 days	✓		✓ (LQ)	✓						✓
Portugal PT	3–4 days	✓	✓	✓	✓	✓		✓ ⁴⁾			
Romania RO	3 days	✓	✓		✓			✓ ⁴⁾			✓
San Marino SM	2 days	✓	✓	✓ (LQ)		✓	✓ ⁴⁾		✓		
Serbia RS	5 days	✓						✓ ⁴⁾	✓		
Slovakia SK	2 days ^(3 days for HG)	✓	✓	✓ (LQ)	✓	✓		✓ ⁴⁾			
Slovenia SI	2 days	✓			✓	✓					
Spain ES	2–3 days	✓	✓	✓	✓	✓		✓ ⁴⁾			✓
Sweden SE	2–4 days	✓	✓ ⁶⁾		✓ ⁴⁾						✓
Switzerland CH	2 days	✓	✓	✓	✓ ⁴⁾	✓			✓		
ISLANDS OR AREAS WITH SPECIAL REQUIREMENTS											
Azores PT	3–5 weeks	✓									
Balearics ES	3–4 days	✓	✓	✓		✓					
Canaries ES	11–12 days	✓	✓	✓		✓			✓		
Corsica FR	4 days	✓	✓	✓							
Madeira PT	1–2 weeks										

¹⁾ We will be happy to provide you with specific details such as postcode allocation and exceptions, hazardous goods classes, COD amounts etc. on request. If you have any questions, please get in touch with your trans-o-flex contact.

²⁾ Does not apply to consignments of hazardous goods.

³⁾ Does not apply to consignments to Åland with postcode 22000-22999, as this is not a Finnish tax territory.

⁴⁾ On request. Check for availability of special service required in advance.

⁵⁾ The shipping of parcels and pallets with active temperature control is handled by the partners of the EUROTEMP network.

⁶⁾ Pick-up form required.

⁷⁾ Via GEODIS. We will be pleased to arrange direct contacts for you.

HG = hazardous goods
LQ = limited quantity