

Special Services

Our customised transport solutions for complex and time-critical requirements.



Our services

Your supply chain solution



From procurement to fulfilment, we offer a broad portfolio: Express shipping (national/international), temperature-controlled transport (2-8 °C/15-25 °C), storage and commissioning.



EXPRESS

Fast shipping with a delivery time of less than 24 hours and over ten different express services.



ACTIVE TEMPERATURE CONTROL

Nationwide and sustainable conscious transport in the range of 2-8 °C and 15-25 °C.



HIGHEST SECURITY

Professional handling of goods, including the use of special sorting equipment and temperature-controlled halls.



TRANSPARENT AND SECURE PROCESSES

Digital tracking with a constant overview of the status and detailed temperature curves.



HAZARDOUS GOODS COMPETENCE

Secure transport of sensitive and high-value goods of all dangerous goods classes (except class 1).



2C SERVICES

Flexible and easy shipping, taking into account special requirements for delivery to home patients.



COMPLETE LOGISTICS

Efficient and customised solutions for every step of the supply chain - from collection to on-time delivery.



Fast. Secure. trans-o-flex.

For everything that needs to arrive safely and quickly

For over 50 years, trans-o-flex offers its customers customised and comprehensive logistics solutions for demanding industries.

With different express services and actively temperature-controlled networks (2–8 °C and 15–25 °C), we achieve a standard delivery time within the next working day - for fast and secure deliveries. Our system enables end-toend processing of the entire logistics chain - from collection, storage, packaging and serialisation through to on-time delivery. For time-critical consignments without reloading, our direct and charter journeys offer particularly fast and efficient delivery - directly to the recipient.

In addition, with our Special Services, we develop individual logistics solutions for highly complex or specialised requirements that go beyond standard logistics solutions.

With the global network of trans-o-flex and GEODIS, you benefit from solutions in Supply Chain Optimisation, Freight Forwarding, Contract Logistics, Distribution & Express, Road Transport and Airfreight for your international expansion.

Global. Solutionorientated. Connected.



Your specialist

Your specialist for bespoke solutions with time-critical shipping

On-board courier, air charter, next flight out, white glove and much more for the fastest and most careful transport from a single source.

Your advantage: One partner. All possibilities.

Special Services

As individual as your consignment



Reliable solutions for sensitive, urgent and and particularly valuable consignments.

TIME CRITICAL SOLUTIONS

TAILOR-MADE SOLUTIONS



Where standard solutions are not enough, you will find the flexibility of trans-o-flex in our extensive range of special services. We understand that some consignments require special attention and extreme urgency. That's why we offer you customised transport solutions that are tailored to your individual needs. These include special delivery times and special handling processes for particularly important and urgent goods. In exceptionally time-critical cases, our On Board Courier and Air Charter services are available to ensure that your shipments reach their destination worldwide in the fastest possible way.

Furthermore, our premium 'White Gloves' service guarantees particularly careful handling of valuable or sensitive goods, and with direct contacts for special ser-

vices, we guarantee professional processing of your request from a single source - from enquiry to delivery.

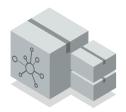


Benefits

- Customised solutions for individual and complex requirements
- Particularly careful handling of valuable and sensitive goods
- Professional support for your logistics needs from a single source
- Solutions for special logistical challenges and projects.

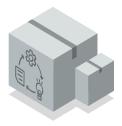
Professional logistics

From a single source, from enquiry to delivery



FLEXIBLE NETWORK COMBINATIONS

For maximum efficiency in individual logistics solutions, we combine standardised express services with specific pre- or post-carriage. This enables us to reliably meet special requirements such as later pick-ups, earlier delivery times or individual handling.



INDIVIDUAL COMPLEX LOGISTICS SOLUTION

From emergency plans to organising product launches, we develop tailor-made solutions for your most complex logistical challenges. This could be the nationwide, scheduled delivery of a game console or the rapid implementation of emergency plans.



WHITE GLOVE & VALUE ADDED SERVICES

We don't just transport your goods, we also handle them with the utmost care. This premium service includes the special handling of fragile, valuable or sensitive goods, as well as value-added services such as scheduled deliveries and shelf stocking. In the field of pharmaceutical and healthcare logistics, we make an indispensable contribution to the supply of medicines and medical products.

Our services

Time-critical and tailor-made solutions

Wir bieten umfassende Logistiklösungen, die genau auf Ihre Bedürfnisse zugeschnitten sind. Mit flexiblen Serviceoptionen und durchgängiger Zuverlässigkeit stellen wir sicher, dass Ihre Sendung sicher, pünktlich und in einwandfreiem Zustand ankommt.



COURIER SERVICE

If you need to get started right away, we will provide the right vehicle within 90 to 120 minutes. Your time-sensitive shipment will go directly from A to B, without any detours.



ON BOARD COURIER

For urgent or important shipments worldwide, a courier personally accompanies your freight. This ensures that your shipment reaches its destination quickly and directly, often even as hand luggage on the plane.



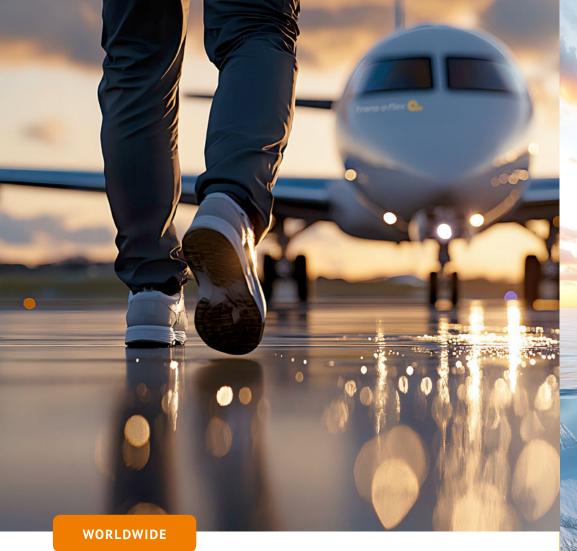
AIRFREIGHT

Whether immediately or at the best price: we will transport your freight on the appropriate flight (next flight out or general cargo) directly to the destination country. A fast solution for time-critical deliveries worldwide, with optional onward transport to the recipient. So that everything arrives on time no matter where in the world.



AIR CHARTER

Is your production at a standstill? Is your scheduled flight delayed or cancelled? Is your shipment too large for OBC? Then there is only one option: we will charter an aircraft exclusively for your goods.





With strong partners and our networks

This is how we enable worldwide transport even to unusual locations with maximum flexibility, speed and reliability.

Worldwide. Individual. Networked.



Special Services for you

Your requirements. Our solutions.



Whether time-critical, particularly sensitive or logistically complex – no two transport routes are the same. At transoflex, we know that standard solutions are not always sufficient. That is why our Special Services offer a wide range of individually tailored transport options that come into play exactly when they are needed. Whether direct delivery, onboard courier, air charter or next flight out – we get your shipment to its destination in the most efficient way possible. Even with particularly sensitive or high-value goods, we take the utmost

care in packaging, handling and delivery – with documentation or additional on-site service on request. For complex logistical challenges, such as product launches or time-critical rollouts, we develop tailor-made concepts that work reliably. Simply let us know what your requirements are – our experienced Special Services team will advise you personally, quickly and solution-oriented. You can submit your requirements directly using our enquiry form.

Fast. Uncomplicated. Personal.



Certificates of the trans-o-flex Group



The GDP guideline sets the standards for safety, cleanliness, transparency and integrity of goods. GDP+ from trans-o-flex sets the bar even higher: based on a comprehensive digitalisation strategy, the density and speed of information are continuously increased.











UNCOMPROMISING QUALITY STANDARDS

- Certified quality management according to DIN EN ISO 9001:2015
- Certified environmental management according to DIN EN ISO 14001:2015
- Compliance certificate according to GDP (Good Distribution Practices)
- Consistent review of processes, externally audited, e.g. by customers & certifiers
- Uniform requirements for vehicles
- IT security through redundancy in IT hardware, remote data transmission and shipping systems
- Entire infrastructure covered by maintenance contracts
- TAPA certification
- Continuous process review (e.g. route planning, vehicle utilisation)
- Training and further education of employees





fast. flexible. secure.

We are looking forward to hearing from you!

trans-o-flex Express GmbH & Co. KGaA Hertzstraße 10, 69469 Weinheim

M sales.contact@tof.de **T** +49 6201 988 444



