



# *A powerful Partnership*

*for sensitive, time-critical logistics in Germany,  
Europe and worldwide.*



2 – 8 °C 



15 – 25 °C 

# Our services

## Your supply chain solution



From procurement to fulfilment, we offer a broad portfolio: Express shipping (national/international), temperature-controlled transport (2–8 °C/15–25 °C), storage and commissioning.



### EXPRESS

Fast shipping with a delivery time of less than 24 hours and over ten different express services.



### ACTIVE TEMPERATURE CONTROL

Nationwide and sustainable conscious transport in the range of 2–8 °C and 15–25 °C.



### HIGHEST SECURITY

Professional handling of goods, including the use of special sorting equipment and temperature-controlled halls.



### TRANSPARENT AND SECURE PROCESSES

Digital tracking with a constant overview of the status and detailed temperature curves.



### HAZARDOUS GOODS COMPETENCE

Secure transport of sensitive and high-value goods of all dangerous goods classes (except class 1).



### 2C SERVICES

Flexible and easy shipping, taking into account special requirements for delivery to home patients.



### COMPLETE LOGISTICS

Efficient and customised solutions for every step of the supply chain - from collection to on-time delivery.



## **Fast. Secure. trans-o-flex.**

*For everything that needs to arrive safely and quickly*

For over 50 years, trans-o-flex offers its customers customised and comprehensive logistics solutions for demanding industries.

With over ten different express services and actively temperature-controlled networks (2–8 °C and 15–25 °C), we achieve a standard delivery time within the next working day - for fast and secure deliveries. Our system enables end-to-end processing of the entire logistics chain - from collection, storage, packaging and serialisation through to on-time delivery. For time-critical consignments without reloading, our direct and charter journeys offer particularly fast and efficient delivery - directly to the recipient.

In addition, with our Special Service, we develop individual logistics solutions for highly complex or specialised requirements that go beyond the standard

With the global network of trans-o-flex and GEODIS, you benefit from solutions in Supply Chain Optimisation, Freight Forwarding, Contract Logistics, Distribution & Express, Road Transport and Airfreight for your international expansion.

**Global. Solution-orientated. Connected.**

# Express

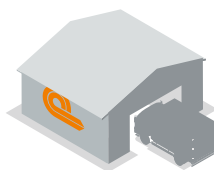
*Fast and secure: because it matters!*



Our national express shipping service enables you to transport documents, parcels or pallets to their destination efficiently. Thanks to our wide-ranging logistics network, we guarantee a speedy and effective delivery of your consignments.

## + HEALTH EXPRESS

## + TECH EXPRESS



We understand the importance of every shipment - whether it's urgent business documents, sensitive medical samples or important electrical equipment. We treat every shipment with the highest priority. Our national express delivery services are varied and range from next day delivery to delivery at a specific time or on a requested date. We work closely alongside customers to ensure that their consignment reaches its destination not only on time, but also in perfect condition.

**Tech Express** defines the transport of consumer and household electronics and other high-value and sensitive electronic goods.

**Health Express** bundles our GDP-services for all pharmaceutical or cosmetic goods that do not need to be stored, transported and delivered in a specific temperature range.

### Benefits

- Flexible express delivery times (before 8/9/10/12).
- Documents or parcels and pallets also as combined freight.
- Can be combined with numerous other services
- Comprehensive express portfolio from a single source.



## + AMBIENT EXPRESS

## + THERMO EXPRESS



Experience is particularly important when it comes to temperature-sensitive products. Our actively temperature-controlled network (2-8 °C / 15-25 °C) covers Germany, Austria and, via Eurotemp, the Netherlands, Belgium and Luxembourg.

**Thermo Express** is the perfect answer to the GDP requirements for the transport of temperature-sensitive pharmaceuticals in the range between 2 °C and 8 °C.

**Ambient Express** is the efficient trans-flex solution for the fast and reliable transport of temperature-sensitive pharmaceuticals in the range from 15 °C to 25 °C. With our actively temperature-controlled transport solutions, you no longer need coolants, special packaging, or external loggers, which contributes to the optimization of your process costs

### Benefits

- Temperature-controlled network in DE, AT & BeNeLux
- Electronic temperature monitoring
- Standard packaging - no special containers required
- GDP+ for maximum security & transparency



## Contract Logistics

*The all-round offer for complex solutions*

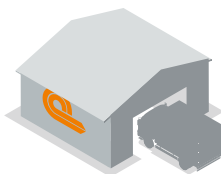


We take care of storage, dispatch and special logistic solutions – reliably, personally.

+ WAREHOUSE SERVICES

+ FULFILMENT SERVICES

+ VALUE ADDED SERVICES



We take care of the storage, picking, packing and dispatch of your high-quality and sensitive goods. We can integrate IT-supported returns management for smooth processing on request, and our services are supplemented by value-adding services such as cross-docking (one or two-stage), labelling, goods security, price labelling and packaging management.

We offer industry-specific solutions for special requirements - including refrigerated and cold storage with continuous temperature monitoring, storage of hazardous goods (classes 2, 3, 5.1 and 7), storage of narcotics, batch management, serialisation and repackaging processes.

When launching new products, our promotional logistics provide fast, on-time market penetration, even for large volu-

mes. Whether you require a standard solution or customised special requirements, we are happy to advise you personally and reliably implement your logistics requirements.



### Benefits

- Secure storage of sensitive goods, including temperature-controlled and hazardous goods.
- Reliable delivery, even for large promotional quantities.
- Individual services such as returns, serialisation, POS logistics.

## Freight Forwarding

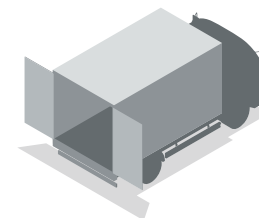
*When time is of the essence - without detours*



We get your goods to their destination without detours – flexibly, gently and exactly according to your schedule.

+ CHARTER TRANSPORT

+ DIRECT TRANSPORT



We offer Charter and direct transport for the safe and efficient transport of your goods - without any unnecessary routes. With this direct approach, we can transport your freight not only faster, but also more gently, as there is no need for handling. From the moment of placing your order, you will be accompanied by a contact person to ensure a smooth process right through to successful delivery.

The latest technologies and our reliable network ensure transparency throughout the entire transport process. This maximises efficiency through shorter delivery times, customised solutions and a high level of security thanks to direct transport.

We plan each transport individually according to your specifications and offer optional time slots for delivery. We focus on your and your customers satisfaction

because we know that punctual and undamaged deliveries contribute significantly to the success of your business relationships. Whether exclusive direct journeys for urgent ad-hoc orders or regular charter transports for predictable goods volumes.



### Benefits

- On-time delivery without detours, ideal for time-sensitive consignments.
- For regular transports with predictable goods volumes, nationally and throughout Europe, combinable with other services.

## Special Services

*As individual as your consignment*



Reliable solutions for sensitive, urgent and and particularly valuable consignments.

- + TIME CRITICAL SOLUTIONS
- + TAILOR-MADE SOLUTIONS



Where standard solutions are not enough, you will find the flexibility of trans-o-flex in our extensive range of special services. We understand that some consignments require special attention and extreme urgency. That's why we offer you customised transport solutions that are tailored to your individual needs. These include special delivery times and special handling processes for particularly important and urgent goods. In exceptionally time-critical cases, our On Board Courier and Air Charter services are available to ensure that your shipments reach their destination worldwide in the fastest possible way.

Furthermore, our premium 'White Gloves' service guarantees particularly careful handling of valuable or sensitive goods, and with direct contacts for special ser-

vices, we guarantee professional processing of your request from a single source - from enquiry to delivery.



### Benefits

- Customised solutions for individual and complex requirements.
- Particularly careful handling of valuable and sensitive goods
- Professional support for your logistics needs from a single source.
- Solutions for special logistical challenges and projects.

## Far beyond Europe

*Securely connected with strong partners*



Four strong business divisions united in a powerful network – throughout Europe and beyond.

- EXPRESS
- FREIGHT FORWARDING
- CONTRACT LOGISTICS
- SPECIAL SERVICES

- Fast & secure transport
- Efficient procurement logistics
- Precise warehouse logistics
- Reliable distribution
- Individual fulfilment



GEODIS



**GEODIS** is one of the world's leading logistics service providers, recognised for its expertise in all areas of the supply chain: Global Freight Forwarding, Global Contract Logistics, Distribution & Express Transport and European Road Network. As a partner of trans-o-flex, **EURODIS** is an important part of the leading combined freight net-

work in Europe-wide logistics and opens up almost limitless possibilities for you. With **EUROTEMP**, trans-o-flex offers an international logistics solution especially for temperature-sensitive goods (2-8 °C and 15-25 °C) to Austria as well as Belgium, Luxembourg and the Netherlands.



## Our Services



**Express**



**Next Day**



**Time Definite**



**Evening**



**Saturday**



**Home Care**



**Inhouse**



**Oversize &  
Overweight**



**Dangerous goods  
& radioactive**



**3rd party  
collection**



**Mailing  
Bag**

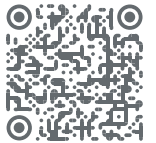


**Reusable  
systems**

Further details can be found in the  
trans-o-flex Guide National.

## E-Service

### Intelligent Tools for Your Success



Optimise your shipping processes with the intelligent e-services from trans-o-flex. Our digital tools offer you comprehensive control, maximum transparency, and increased efficiency.

#### tof.now

Send documents, parcels and pallets easily online. Benefit from fast processing and flexible payment options.

#### mytof.de

Keep a complete overview of your shipments. Track shipment details, access temperature data, export data and communicate directly with customer service.

#### tof.insight

The recipient app provides information on delivery times and the current shipment status. For better planning of your consignee's incoming goods.

#### tof.ident

Ensure the delivery of high-quality consignments with unique consignee identification via QR code - for greater security and easy handling.



#### EDI interface

Optimize your data transfer, automate processes and speed up your shipping procedures.

#### Digital delivery agreement

Define individual delivery locations to avoid delivery errors and optimize your goods receipt.

#### Benefits

With the digital solutions from trans-o-flex, you can optimize your logistics processes sustainably and increase efficiency.



2 - 8 °C



15 - 25 °C





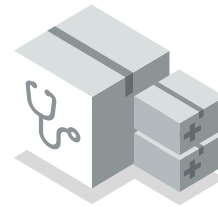
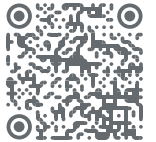
BRANCHEN

## ***Your specialist*** *for pharmaceutical logistics and high-value, sensitive goods*

With many years of expertise and a particularly flexible transport organisation, trans-o-flex offers tailor-made services for a wide range of industries - and develops new solutions as required

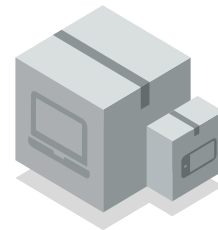
**Your advantage: one partner, all possibilities.**

## ***Industry solutions*** *Special requirement areas*



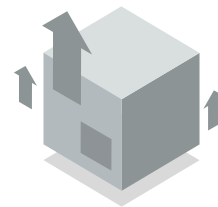
### **PHARMACEUTICAL AND HEALTHCARE LOGISTICS**

In the pharmaceutical and healthcare logistics sector, we make an indispensable contribution to supplying the population in Germany with medicines, vaccines, diagnostics and medical products.



### **LOGISTICS FOR CONSUMER AND HOUSEHOLD ELECTRONICS**

The combination of a variety of different factors and Special Services in our systems is what makes our solutions for the consumer and household electronics sector so special.



### **BEAUTY & COSMETICS LOGISTICS**

The flexibility of our system, our special, gentle sorting technology and safe handling make us a sought-after logistics partner, especially for fragile, high-quality beauty and cosmetics goods.



### **RETAIL LOGISTICS**

With trans-o-flex retail logistics, we take the pressure off your sales staff on site and deliver goods, shop fittings or advertising materials, for example, to your own branches or those of your customers on time as parcels or pallets.



## Sustainability

ESG our success factor



**Corporate sustainability** is firmly anchored in trans-o-flex's corporate strategy, as we are convinced that it ensures long-term success. The objective is to be economically successful while at the same time acting in harmony with the interests of the environment, employees and society. **ESG** (Environment, Social, Governance) stands for holistic and responsible corporate governance. For us, this means being profitable in the long term, conserving resources, reducing emissions and creating good working conditions - so that we also secure the basis for tomorrow's success.

**Environment:** Reducing emissions, conserving resources - for sustainable logistics.

**Social:** Inclusive culture, health promotion and social commitment.

**Governance:** Holistic sustainability with a focus on prevention in the healthcare sector.

**Commitment:** Projects that promote education, health, social justice and environmental protection.

## Our Certificates

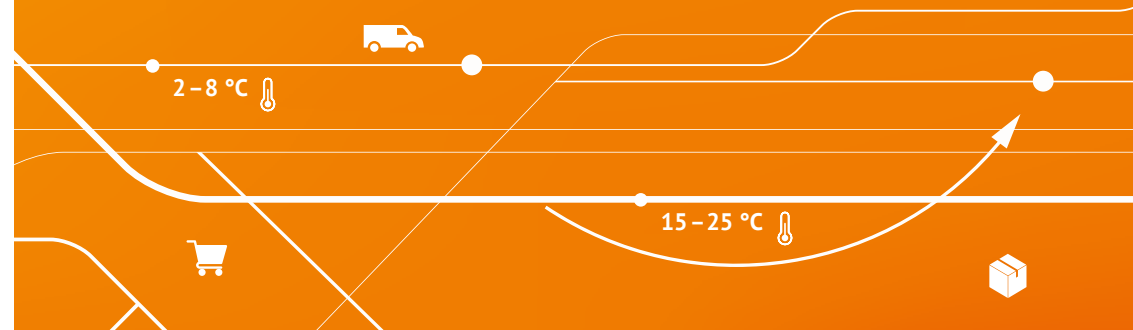


The GDP directive sets the standards for safety, cleanliness, transparency and integrity of the goods. GDP+ from trans-o-flex raises the bar even higher: thanks to a comprehensive digitalisation strategy, the information density and speed are being continuously increased.



### UNCOMPROMISING QUALITY STANDARDS

- Certified quality management in accordance with DIN EN ISO 9001:2015
- Certified environmental management in accordance with DIN EN ISO 14001:2015
- Compliance certificate in accordance with GDP (Good Distribution Practices)
- Processes regularly audited externally, e.g. by customers and certifiers
- Consistent review of processes, externally audited, e.g. by customers & certifiers
- Standardised requirements for vehicles
- Redundancies in IT hardware, EDI and dispatch systems
- Entire infrastructure integrated into maintenance contracts
- 15 Locations are TAPA certified – more to come







***fast.  
flexible.  
secure.***

***We are looking forward  
to hearing from you!***

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By  **GEODIS**